



VOLUNTEER JOB DESCRIPTIONS 2019

Friday August 2nd – Sunday August 4th, 2019

FESTIVAL SUPPORT KREWE *21+ Age Requirement

Are you one of those people who loves the Dum Dums' lollipop Mystery flavor? Then this is the job for you! Volunteers signing up for this position may be asked to do any of the listed volunteer job duties. Floaters are used to fill in voids from no-shows or filling in unforeseen gaps in scheduling. Volunteers may be asked to serve alcohol therefore this position requires you to be 21+. This job may require you to stand for the duration of your shift.

TICKET BOOTH ASSISTANT

Volunteers will work in conjunction with staff to place wristbands on incoming festival-goers, distribute brochures and help with line control. Volunteers may be asked to occasionally lift up to 15 pounds.

SURVEY TAKER

Each year French Quarter Festivals, Inc. and The University of New Orleans collaborate on a questionnaire to determine the economic impact of the festival in the city. Volunteers are needed to conduct visitor surveys. This job requires an outgoing personality and standing for the duration of your shift. ***Survey Takers will participate in a ticket earning program. For every 3 surveys completed, redeem 1 additional F&B ticket (up to 10 tickets) on top of the 10 received for completing your shift.*

ICED TEA & COFFEE BOOTH

This position is very similar to our other beverage booths; however, this job doesn't require an age limit. Volunteers will be asked to pour beverages, organize supplies, and assist in all operations of the booth. Volunteers may also occasionally be asked to lift up to 15 pounds. Money-handling will not be involved. This job may require standing in a small and sometimes wet area for the duration of your shift.

BEER BOOTH & BEER GARDEN *21+ Age Requirement

Beer booth volunteers will be asked to pour drinks and/or pass them to paid cashiers. Volunteers may also be asked to help restock beverage inventory during shift may occasionally be asked to lift up to 15 pounds. Money-handling will not be involved. This job may require standing in a small and wet area for the duration of your shift.

VOLUNTEER CHECK-IN

Volunteers will assist the check-in process of fellow volunteers, help locate booths, and provide volunteer t-shirts and food tickets. Being able to take direction well and adapt under busy environments is a plus. Knowledge of Satchmo SummerFest, New Orleans, and the French Quarter is strongly advised but not a must.

HILTON SATCHMO LEGACY STAGE PRESENTATIONS

Usher – The Hilton Satchmo Legacy Stage features three days of fascinating discussions and presentations by renowned Armstrong scholars on the 3rd floor of the Mint. Volunteers will assist staff in giving information to attendees, helping with seating, and general maintenance in between speakers. We ask that volunteers remain professional and courteous to attendees and speakers alike.

Overflow Assistance – Some of the presentations are well attended and will require overflow seating to our viewing area located on the 2nd floor. Volunteers will assist in guiding attendee overflow to this location.

“SATCHMO SALUTE” PARADE

Parade Volunteers will be at the front of our 'Satchmo Salute' Second-Line Parade and must be comfortable holding/carrying banners and walking roughly 15 blocks. You will meet at St. Augustine Church, and are welcome to sit and enjoy the Jazz Mass, which takes place 10:00am - 11:00am. Shortly after, the parade will begin at 11:00am and finish at the festival grounds.

INFORMATION ASSISTANCE (1st floor inside @ Front Desk)

Information assistance volunteers work with the Mint staff to help festival-goers and many of our media sponsors with questions, supply brochures and publications, give directions, and may be asked for suggestions as a local. By making these items available to attendees the Festival shows its support and appreciation of sponsors and supporters encouraging future support. Knowledge of Satchmo SummerFest, New Orleans, and the French Quarter is strongly advised.